**Privacy policy**

Welcome to Wings, the delivery platform launched by the cooperative Doorstep Collective. Our business aims to be ethical by design. That means paying our riders London Living Wage, using zero-emission vehicles for every delivery and taking your privacy very seriously.

Please read the following page about how we use and protect your information on our website, as well as any data collected via orders placed on CoopCycle.

Please read the CoopCycle privacy policy for full details of how data is collected via the app: https://london.coopcycle.org/en/privacy

If you have any questions about our privacy policy, please contact rich@doorstepcollective.org

This website doesn't use cookies to harvest any data. We do not collect personal information from any third party sites. This includes our social media channels, which provide us with general engagement statistics, but no identifying data about you.

All the information we collect is provided voluntarily. You'll see we have forms on our website where you might provide information to us, for any of the following reasons:

* to sign up to our mailing list
* to register interest in becoming a rider
* to register interest in becoming a restaurant partner
* to register interest in being told when we have expanded to your area

In these forms, we ask only for the information we need to provide the service offered. We load this information into MailChimp to securely store it and contact you when required. (For further information about how data is secured, please see the MailChimp privacy policy here: https://mailchimp.com/legal/privacy/)

This means that any data we hold is done so with your explicit consent. We treat all data confidentially and do not pass it onto any third parties.

If you sign up to our mailing list, you can unsubscribe at any time via links in the footer of any email we've sent you.

If you place an order via the app, we need your address and telephone number in order to successfully deliver your food and get in touch with you if there are any issues. We do not keep any information that you have not submitted yourself. (For further information about data privacy in the app, please see the CoopCycle privacy policy here: https://london.coopcycle.org/en/privacy)

We will not retain your information for any longer than is necessary. You can remove it from our database at any time.